



ITTEST

QUESTION & ANSWER

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Exam : **646-227**

Title : Lifecycle Services
Advanced IP
Communications Exam

Version : DEMO

1.Which task is required to identify a problem when performing the Problem Management service component?

- A.Take a Support Call
- B.Record Events as Incidents Within a Ticketing System
- C.Escalate the Incident to Priority 1
- D.Determine if Incident Will Become a Problem
- E.Identify Reoccurring Incidents

Correct:E

2.Drag Drop question

Drag and drop each task in the left column to its associated activity in the right hand column.

| | |
|---|---|
| Document Existing User Phone Feature Template | Business Requirements Workshop |
| Document User-Level Functionality Requirements | |
| Generate an IP Addressing Scheme | |
| Conduct a Solution Value Assessment | Data and Voice Infrastructure Site Survey |
| Define Power and Environmental Requirements | |
| Develop Quality of Service Specifications | |
| Document Collaboration Messaging Features/Functions | Host Physical Design Workshop |
| Document Existing Data Applications | |
| Conduct User Community Adoption Absorption Analysis | |

Correct:

- Green choice2---->Yellow Choice1
- Green choice4---->Yellow Choice2
- Green choice9---->Yellow Choice3
- Green choice1---->Yellow Choice4
- Green choice7---->Yellow Choice5
- Green choice8---->Yellow Choice6
- Green choice3---->Yellow Choice7
- Green choice5---->Yellow Choice8
- Green choice6---->Yellow Choice9

3.Within which phase would you find information about managing system trouble?

- A.Prepare
- B.Plan
- C.Implement
- D.Operate
- E.Optimize

Correct:D

4.Which two are phases of a project life cycle? (Choose two.)

- A.Plan
- B.Business Requirements Definition
- C.Network Readiness Assessment
- D.Operational Readiness Assessment
- E.Design

Correct:A E

5.Drag Drop question

Within the implement phase, Project Planning contains four activities. Drag and drop from the left column the four activities in the order in which the activities would occur.

- Collect and Verify Requirements.
- Develop Written Proposal or RFP.
- Develop Escalation Plan.
- Hold an Internal Kickoff Meeting.
- Develop Communications Plan.
- Develop Project Management Plan.
- Complete Applications Readiness Assessment.
- Hold a Business Requirements Workshop.

- Project Planning activity 1
- Project Planning activity 2
- Project Planning activity 3
- Project Planning activity 4

Correct:

Green choice6---->Yellow Choice1

Green choice3---->Yellow Choice2

Green choice5---->Yellow Choice3

Green choice4---->Yellow Choice4