



ITTEST

QUESTION & ANSWER

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Exam : **646-228**

Title : Lifecycle Services
Advanced IP
Communications(LSAIPC)

Version : Demo

1. The staff training template is one of the templates and/or tools identified as essential for the informal advanced training for administration and operations activity during the implement phase. What is the other resource that is used to accomplish this activity?

- A. Lessons Learned template
- B. IPC Project Plan
- C. Phone Deployment Kit
- D. System Requirements Validation Report
- E. As Built Documentation

Answer: E

2. Which template is used to define the specifics of a flash or phased implementation strategy?

- A. Business Requirements Document
- B. Network Implementation Plan
- C. High Level Design
- D. IPC Project Plan
- E. Optimization Report
- F. Installation Guide

Answer: B

3. In the optimize phase, the call processing assessment activity contains the establish call volume baselining task. Which template or tool documents the call volumes?

- A. Bridge Traffic Analyzer
- B. Microsoft Performance and Event Monitor
- C. Operational Assessment Checklist
- D. Continuous Improvement Plan
- E. CDR Analysis and Reporting Tool

Answer: E

4. Which two are phases of a project life cycle? (Choose two.)

- A. Plan

- B. Business Requirements Definition
- C. Network Readiness Assessment
- D. Operational Readiness Assessment
- E. Design

Answer: AE

5. Within the prepare phase, which two tasks are required to begin the prepare for business requirements workshop activity? (Choose two.)

- A. Document User-Level Functionality Requirements
- B. Document Vertical Business Initiatives Requirements
- C. Identify key stakeholders for the Business Requirements Development Workshop
- D. Conduct a Solution Value Assessment
- E. Send Invitations
- F. Document Corporate Business Initiatives Requirements

Answer: CE

6. During the plan phase, which template is used during the assess and document infrastructure requirements for the proposed solution task?

- A. Site Requirements Specification Document
- B. IPC Project Plan
- C. Staging Plan
- D. Vertical Industry Snapshots
- E. Operational Assessment Checklist

Answer: A

7. A good change management process incorporates consistent processes for any planned network change. What should be included in the change management process?

- A. Create the low-level design and solution design specifics.
- B. Monitor announcements of upgrades and new releases.
- C. Conduct detailed design business requirements gap analysis.

D. Finalize end user training strategy.

Answer: B

8. A customer requires Cisco CallManager and Cisco MeetingPlace to accomplish business and technology goals. Which two activities must be conducted during the System Design Workshop? (Choose two.)

A. Design Network Management and Operations Infrastructure

B. Design Agent and Supervisor Desktop Configurations

C. Design Rich Media System

D. Design Call Control System

E. Design Messaging System

Answer: CD

9. In the design phase, which task is conducted during the host physical design workshop activity?

A. Finalize Legacy Integration including Legacy Voice, Data and Active Directory

B. Develop Quality of Service Specifications

C. Design Dial Plan Architecture and Emergency Call Routing

D. Define Message Store Options and Sizing

E. Identify Network Management Design Objectives

Answer: B

10. Within the implement phase, which activity is associated with the define project visibility progress reports and procedures task?

A. Develop Communications Plan

B. Informal Basic Training

C. Internal Kickoff Meeting

D. Informal Advanced Training for Admin and Operations Staff

E. Develop Escalation Plan

Answer: A