

ITTEST

QUESTION & ANSWER

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Exam : 650-251

Title : LCSAUC Cisco Lifecycle

Services Advanced IP

Communications

Version: Demo

- 1. Quality of service is analyzed at which service component within the Cisco Unified Communications plan phase?
- A. Network Readiness Assessment
- **B.** Application Readiness Assessment
- C. Site Readiness Assessment
- D. Operation Readiness Assessment

Answer: A

- 2. Which optimize phase service component assesses the current state of the network management infrastructure of a customer to identity issues and opportunities that lead to recommendations for improving the ability to manage their Cisco Unified Communications system.?
- A. Deployment Assessment
- B. Technology Assessment
- C. Security Assessment
- D. Operations Assessment

Answer: D

- 3. Which statement most accurately describes the account planning service component in the prepare phase for Cisco Unified Communications?
- A. It performs a detailed financial analysis, including current phone network costs, training, and return of investment.
- B. It researches unique challenges and conducts competitive analysis to determine a vertical approach and strategy.
- C. It identifies the key players, high-level solution requirements, timelines, and scope of the opportunity.
- D. It provides the partner with information regarding customer acceptance of the new solution.

Answer: B

- 4. Which phase includes conducting Cisco Unified Communications network traffic analysis and capacity planning in order to ensure high availability?
- A. Design
- B. Prepare
- C. Maintain
- D. Optimize

Answer: D

- 5. Which two of the following activities are included in the Cisco Unified Communications staff development? Select two.
- A. Collect Cisco Unified Communications Training Materials
- B. Develop Job Role Training Requirement
- C. Request for Training Budget
- D. Develop Curriculum Map
- E. Develop Informal Basic Training

Answer: BD

6. Which Service component in Cisco Unified Communications operate phase identifies and solves reoccurring incidents by analyzing incident trends to identify patterns and systemic conditions?

- A. Problem Management
- B. Incident Management
- C. Change Management
- D. Systems Monitoring

Answer: A

7. Which service component in the design phase describes developing a detailed, site-specific plan for implementing the new technology system or solution?

- A. Implementation Plan Development
- B. Detailed Design Development
- C. Systems Acceptance Test Plan Development
- D. Staging Plan Development

Answer: A

- 8. The final documentation that records detailed implementation information for customers, including specific design requirements, are delivered at which server component within the Cisco Unified Communications implement phase?
- A. Project Closeout
- B. As-Built Documentation
- C. Operations Setup
- D. Post-Implementation Support Handoff Meeting

Answer: B

- 9. Which service component in the plan phase evaluates the readiness of your current facilities infrastructure to support Cisco Unified Communications system development?
- A. Network Readiness Assessment
- B. Operation Readiness Assessment
- C. Site Readiness Assessment
- D. Application Readiness Assessment

Answer: C

- 10. Which of the following three service requirements are included in the Cisco Unified Communications optimize phase? Select three.
- A. Business Case Alignment
- B. Security Assessment
- C. Incident management
- D. Operations Readiness Assessment
- E. Technology Assessment

Answer: ABE

11. Which phase includes the activity of assisting the customer to monitor their Cisco Unified Communications system performance and to respond to trouble reports?

- A. Maintain
- B. Deploy
- C. Operate
- D. Optimize

Answer: C

- 12. Which service component includes preparing for the Cisco Unified Communications customer demonstrations and presenting an overview of the applicable solutions?
- A. Present an Overview of the Design
- B. Conduct Administrator and End-User Trainging
- C. Customer Educations
- D. Proof of concept

Answer: C

- 13. Which two Cisco Unified Communications service components focus only on software implementation? Select two.
- A. Messaging Implementation
- B. Rich Media Implementation
- C. Personal Assistant Implementation
- D. Auto Attendant Implementation
- E. Call Control Implementation

Answer: CE

- 14. Which of the following best defines the Cisco Lifecycle Services approach?
- A. the minimum set of services that are needed to successfully deploy and manage technology solution
- B. system design to help ensure selection of the most appropriate products
- C. business requirements and investments as they pertain to asset lifecycle management
- D. technology strategies and related product lifecycles that are required to ensure minimal risks and maximum return of investment

Answer: A

- 15. What is the primary objective of the plan phase?
- A. Assess the existing environments to determine if it can support the proposed system.
- B. Identify the activities for installing and configuring the equipment at the customer sites.
- C. Gather high-level solution requirements, and understand the customer business needs an the opportunity.
- D. Prepare the activities for day-to-day support, management, and monitoring of the newly implemented system.

Answer: A

- 16. Which service component in a detailed design development focuses on identification and configuration of the actual network components (routers, servers, local-area networks, and so on) to be incorporated to run and support a Cisco Unified Communications system.
- A. System Design Workshop

- B. Feature and Functionality Design Workshop
- C. Device-level Design Workshop
- D. Physical Design Workshop

Answer: D

- 17. Which of the following phases assesses the current network infrastructure of a customer?
- A. Prepare
- B. Plan
- C. Analyze
- D. Design

Answer: B

- 18. Which three service components belong to the operate phase? Select three.
- A. Change Management
- B. Operations Implementation
- C. System monitoring
- D. Incident Management
- E. Operations Assessment

Answer: ACD

- 19. Which phase and service component includes comparing the solution requirements with the bill of materials and high-level design in order to finalize the detailed business and technology requirements for the Cisco Unified Communications solution?
- A. Plan Application Readiness Validation
- B. Prepare Proof of Concept
- C. Prepare Technology Strategy Development
- D. Plan Systems Requirements Validation

Answer: D

- 20. Which two of the following activities are included in the Cisco Unified Communications project closeout? Select two.
- A. Complete Ongoing Support Handoff Materials
- B. Prepare for Handoff Meeting
- C. Update Leading Practices
- D. Obtain Customer Satisfaction Feedback

Answer: CD