ITTEST

QUESTION & ANSWER

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Exam : **920-322**

Title : nncss succession 1000/1000m rls 3.0 db for technicians

Version : DEMO

1. The executives of a company want to forward all calls to the administrative assistant when they do NOT want to be disturbed. However, they do want the assistant to be able to transfer important calls back to them even though all calls are being forwarded. How can this request be accomplished?

A. The assistant can transfer the call back to the executive's telephone via a secondary Primary Dialing number (PDN) or a DN. It will follow the forward all calls path back to the assistant.

B. Use The Executive Barge-In feature to allow an assistant to transfer calls back to an executive's telephone, overriding the Call Forward All Calls (CFAC) feature by using the Barge-In key to complete the transfer.

C. Install a second telephone that is NOT forwarding calls with its own Telephone Number (TN) and Dialing Number (DN). It can be an analog 2500 telephone, Digital telephone or Internet Telephone. The assistant would then transfer important calls to this special non-published DN.

D. Use the Secretarial Filtering feature to allow all calls to be forwarded to a second telephone. The user at the second telephone can answer the forwarded call and can choose to transfer the call back to the (PDN) of the first telephone, overriding the CFAC feature.
Answer: D

2. A customer has a Meridian Internet Enabled IP Trunk 3.01 and BCM 3.01 in the network. They are using OTM 2.0 to administer and maintain the switch. They want to upgrade a Meridian 1 system to Succession 1000M using the coordinated cutover method. What is the first procedure that must be completed?

A. Upgrade the firmware on Voice Gateway Media Cards.

B. Configure and cutover an upgraded Succession 1000M Rls. 3.0 system to use IP Peer Virtual Trunks.

C. Configure H323-ID endpoints for IP Trunk 3.01and BCM 3.01 on the Gatekeeper.

D. Upgrade OTM 2.00 to OTM 2.10.
Answer: D

3. A customer wants external calls at a particular station to forward to an administrative assistant under busy or no answer conditions, but wants internal calls receiving busy or no answer to forward to voicemail. What software feature in a Succession 1000M Rls. 3.0 system would you use to meet this request?

A. The Meridian Integrated Personal Call Director (MIPCD) would be required to route based on Caller ID.

B. The Call Forward by Call Type (CFCT) feature to route calls receiving a no answer or busy to separately defined dialing numbers (DNs) based on whether the call is internal or external.

C. The Call Forward by Call Type (CFCT) feature to only route calls receiving a no answer to separately defined dialing numbers (DNs) based on whether the call is internal or external. Busy calls will always follow the hunt DN.

D. The Call Forward by Call Type(CFCT) feature to only route calls receiving a busy condition to separately defined dialing numbers (DNs) based on whether the call is internal or external. No answer calls will always follow the forward no answer (FNA) DN.

Answer: B

4. A customer's traffic requires two Primary Rate Interfaces (PRIs) for local service with 40 trunks, and one PRI for direct long-distance access with 20 trunks. How many trunk groups and trunks should be provisioned?

A. Provision one trunk group in Load 16 and 60 trunks in Load 14.

B. Provision 60 trunk groups in Load 16, one for each active channel of the 3 PRIs (20 active channels per PRI).

C. Provision three trunk groups in Load 16, one for each T-1 with 20 trunks per route provisioned in Load 14, for a total of 60 trunks.

D. Provision two trunk groups in Load 16, one for local service with 40 trunks provisioned in Load 14, and one for long distance access with up to 20 trunks provisioned.
Answer: D

5. A customer has Succession 1000M Rls. 3.0 system. They require a telephone which will be able to integrate with their LDAP protocol. Which telephone model is able to perform this function?

A. i2002

B. i2050

C. M3903

D. i2004
Answer: B

6. Three users are communicating with a Succession 1000M Rls. 3.0 system using Multi-User Login to make database changes. How many more users can access the system concurrently to perform administrative tasks?

A. 1

B. 2

C. 3

D. 4
Answer: B

7. A company wants to control costs by allowing access to trunks only through Alternate Route Selection so that the most cost effective route is used for each call. Users will need to directly access paging trunks. What can be used to meet this request?

A. Class Of Service (COS) access restrictions to trunks

B. Access codes on Paging (PAG) routes to prevent access to other routes

C. Trunk Group Access Restrictions (TGAR) and Trunk Access Restriction Groups (TARG) on Trunk groups

D. The Trunk Barring on Central Office (CO) and Wide Area Telecommunications Service (WATS) trunks
Answer: C

8. A customer has a Succession 1000M Rls. 3.0 system. They want a telephone with an integrated switch for PC LAN access. Which two telephones have LAN switch built-in? (Choose two.)

A. i2002 Internet Telephone

B. i2004 Internet Telephone

C. M3903 Digital Telephone

D. M3905 Digital Telephone
Answer:AB

9. Which statement best describes why a restricted Virtual Office (VO) login is applied to i2004 and i2050 TNs when end users log in using an i2002 Internet Telephone?

A. the i2002 Internet Telephone does not support Virtual Office login

B. the i2002 Internet Telephone does not recognize key sequences

C. the i2002 Internet Telephone does not support feature keys

D. the i2002 Internet Telephone supports only 4 feature keys
Answer: D

10. A Human Resources department wants to have the "HR help line" appear on everyone's telephone (eight users) in the department. They want any available employee to answer "HR help line" calls and want to be able to receive as many simultaneous calls as there are employees (eight) in the department. What would you recommend to the customer?

A. Setup an Automatic Call Distributor (ACD) queue in Load 32 and define the eight employees as agents of that ACD group.

B. Define a Uniform Call Distribution (UCD) list with the DN's of the eight employees in the Human Resources department.

C. Program a Multiple Appearance, Single Call Arrangement DN (SCR or SCN) as a secondary DN on the eight users' digital or Internet Telephones. It will allow as many calls to be in progress as there are appearances of the DN.

D. Program a Multiple Appearance, Multiple Call Arrangement DN (MCR or MCN) as a secondary DN on the eight users' digital or Internet Telephones. It will allow as many calls to be in progress as there are appearances of the DN.
Answer: D