



# ITTEST

QUESTION & ANSWER

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**Exam** : **BCP-240**

**Title** : Blackberry10 Support  
Specialist

**Version** : DEMO

1.How can a user tell if a read-only Wi-Fi profile has been pushed to the BlackBerry Smartphone using the BlackBerry Device Service (BDS)?

- A.The Wi-Fi profile will have a lock icon next to it.
- B.The Wi-Fi profile will have a briefcase icon next to it.
- C.There is no way for a user to tell which profiles have been pushed.
- D.The Wi-Fi profile cannot be deleted, and all fields are greyed out and cannot be edited.

**Answer: D**

2.A user is unable to login to ActiveSync after activating.What credentials are needed in a Lotus Notes environment?

- A.Windows Authentication password
- B.BlackBerry device password
- C.Internet ID password
- D.Kerberos password

**Answer: C**

3.Direct access to demos of the swipe gestures can be done through which one of the following?

- A.Settings
- B.Setup
- C.Help
- D.Options

**Answer: B**

4.What does the top button on a BlackBeny 10 (BB10) handheld allow the user to do?

- A.Answer a phone call
- B.Launch an application (shortcut key)
- C.Power on/off the device
- D.Adjust the Volume up/down

**Answer: C**

5.A user would like to activate with a company network.How can this be accomplished?

- A.BlackBerry Desktop Software
- B.BlackBerry Web Desktop
- C.BlackBerry Link
- D.BlackBerry Device manager

**Answer: B**

6.Performing a Security Wipe will delete which of the following?

- A.All PIM information, pictures or videos but not downloaded applications
- B.All data on the device including any pictures or videos, and downloaded applications
- C.All data from the work perimeter
- D.If work perimeter does not exist then all data but not downloaded applications

**Answer: B**

7.What steps are needed to port and install applications which are present on a BlackBerry 7 (BB7) smartphone to the BlackBerry 10 (BB10) smartphone on a device switch?

- A.While using the BlackBerry link, check the applications to be copied over to the BB10 smartphone while using the device switch feature.
- B.The BB7 applications should be ported using the 2BB10 web-convert tool.
- C.CD7 applications are incompatible with BB10 platform; hence, cannot be ported over unless the application is released for the BB10 platform.
- D.Load the BB7 runtime on the BB10 smartphone.

**Answer: C**

8.In the event of loss, what can be used to find a device?

- A.Enable Location Services
- B.Enable BlackBerry Device Services
- C.Enable BB Protect
- D.Enable Airplane mode

**Answer: C**

9.How is a password set on the BlackBerry Device?

- A.Options -> Security-> Password -> Device Password
- B.Settings-> Security-> Security and Privacy-> Device Password
- C.BlackBerry Hub -> Options -> Device Password
- D.BlackBerry Hub -> Settings -> Device Password

**Answer: B**

10.Which of the following is an essential aid to investigate a problem experienced on a BlackBerry 10 (BB10) smartphone when being reported to BlackBerry?

- A.Playbook
- B.BlackBerry Device Service (BDS) server name
- C.The location of the device
- D.The time of occurrence and the device logs

**Answer: D**