ITTEST

QUESTION & ANSWER

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Exam : **C9560-040**

Title : IBM SmartCloud Control Desk V7.5 Change Configuration Release Management Implementation

Version : Demo

1.Which action can be performed in the Configuration Item (CI) Types application?

A. delete a CI Type

B. activate a CI Type

C. view CI classification structure

D. delete classifications associated with a CI Type

Answer: C

2.Who should be notified when the Configuration Item (CI) has a scheduled outage?

A. CI Owner

B. Interested Parties

C. Configuration Librarian

D. Configuration Manager

Answer: C

3.In the ccmdb.properties file of IBM Tivoli Integration Composer (ITIC) these properties are set:

ccmdb.classification.default.depth=3

ccmdb.classiflcation.depth.SYS.WINDOWS.WINDOWSCOMPUTERSYSTEM=2

Which statement is true about ITIC depth settings?

A. ITIC would import all computer system type Configuration Items (CIs) at depth 3 including Windows Computer Systems.

B. ITIC would import all computer system type CIs at depth 2 including Windows Computer Systems.

C. ITIC would import all computer system type CIs at depth 2 except for Windows Computer Systems which would be imported using a depth 3.

D. ITIC would import all computer system type CIs at depth 3 except for Windows Computer Systems which would be imported using a depth 2.

Answer: C

4.Which action can be performed In the Administrative view of the Change Window Schedule tab?

A. merge change windows

B. change the frequency of the change window

C. add a Configuration Item to a change window

D. modify the start and end time of a change window

Answer: A

5.What are two reasons for using workflows in the Change Management module?

A. to manage process requests

B. to manage multiple assets along the route stop

C. to direct the progression of an entire change process

D. to manage the integration of financials from another system

E. to manage the relationships that one Configuration Item (CI) has to another CI

Answer: B,C