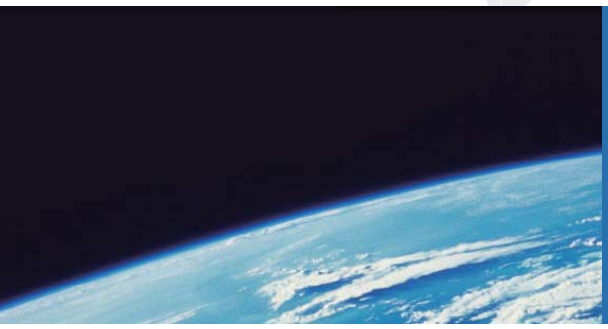
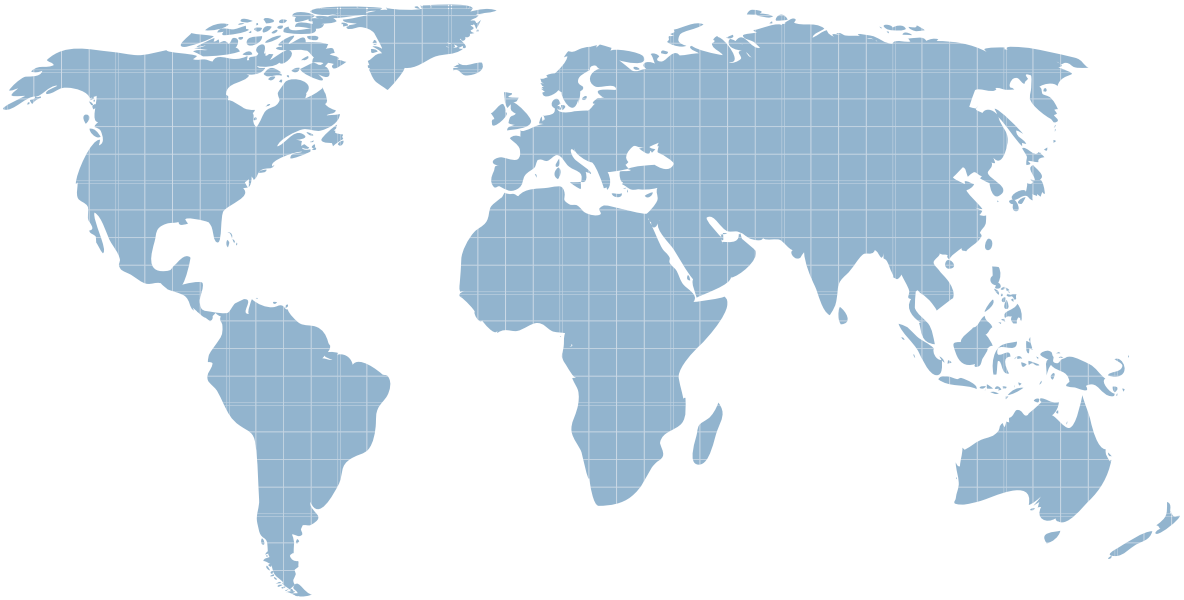


ITTEST

QUESTION & ANSWER

Guías de estudio precisos, Alta tasa de paso!



Ittest ofrece información actualizada de forma gratuita en un año!

http://www.ittest.es/

Exam : **C9560-656**

Title : IBM SmartCloud Control Desk V7.5 Service Request Management Implementation

Version : DEMO

1.In the Catalogs application, how can an administrator quickly add several offerings into a catalog?
A.In the Catalog tab, use the Select Offerings option
B.Click on the Deploy Multiple Offerings icon on the toolbar
C.Use the Add Multiple Offerings option in the Select Action menu
D.In the Offerings tab, use the Add Offering option and select multiple offerings at once
Answer: C

2.A survey must be in which status in order to make and apply updates?
A.Draft
B.Closed
C.Inactive
D.Pending
Answer: A

3.Which field is mandatory when creating a new Response Plan?
A.Ranking
B.Conditions
C.Description
D.Response Plan Administrator
Answer: A

4.What type of event can be associated with an object launch point?
A.New
B.Create
C.Update
D.Activate
Answer: C

5.Which two types of information are displayed when viewing survey results? (Choose two.)
A.The percentage of each answers for the number of responses.
B.The percentage of users who have responded for tracked surveys.
C.How many users received the survey for tracked but not untracked surveys.
D.How many user received the survey for both tracked and untracked surveys.
E.The percentage of answers responded to for each question weighted a value of one (1).
Answer: AD